



MEDICAL BOARDING AGREEMENT

Patient:	_____	Client:	_____	Stay:	_____
Phone:	_____	Address:	_____	Drop off time:	_____
Email:	_____	City/State/Zip:	_____	Pick up time:	_____

TERMS AND CONDITIONS

- For the protection of all the pets and staff at Del Mar Veterinary Hospital, each animal that boards will be given vaccinations if needed. Intestinal parasite testing will be done if necessary and if test results are positive, your pet will be treated
- Your pet will receive a full physical exam upon arrival which will be added to the final invoice (unless pet is a member of DMVH's Wellness Plan). Medication and medical care, including any emergency care, will be administered to your pet if it is in our professional medical opinion necessary for the comfort and wellbeing of your pet and a healthy environment for other pets.
- If there is any evidence of fleas found on your pet, a bath or appropriate treatment will be given at the Owner's cost.
- All services will be rendered at our normal fee and payment will be due in full at the time your pet is discharged from boarding.
- It is not unusual for pets to lose weight when not in their relaxed home environment.

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Del Mar Veterinary Hospital Medical Boarding Agreement

1. Del Mar Veterinary Hospital (DMVH) requires the pet to have a thorough physical exam at the cost of the owner by one of our veterinarians in order for the pet to be admitted to our boarding facilities. DMVH reserves the right to turn away any pet for our medical boarding facility that could endanger the health of others while staying here.
2. **To cancel without a penalty, a 48-hour (business) notice is required prior to the drop off date/time.**
3. **Cancellations: Non-compliant cancellations will be charged fifty percent (50%)** of the current rate for all the nights reserved. This applies to early check out also. We cannot accept cancellations left on voice mail after hours.
4. The owner will not be charged a cancellation fee if their spot is taken by another customer for the same number of nights or more.
5. Fee may be waived at discretion of Del Mar Veterinary Hospital if cancellation is due to a local weather warning.
6. Owner agrees to pay all costs and charges for special services requested, and provide updated vaccination records from a licensed veterinarian before starting daycare or boarding.
7. Owner agrees that the pet shall not leave the kennel until all charges are paid in full to DMVH.
8. Owner agrees to be solely responsible for any and all acts or behavior of Owner's pet while it is in the care of DMVH.
9. Owner specifically represents that they are the lawful and valid owner of the pet, free and clear of all liens and encumbrances.
10. Owner specifically represents that the pet has not been exposed to rabies or distemper within 30 days prior to boarding.
11. Owner agrees that in the event the boarding charges are not paid when due in accordance with this agreement, DMVH may exercise its lawful rights upon ten (10) days written notice by delivering such notice via first-class mail to Owner's Address. A pet that is unclaimed at DMVH for ten (10) days beyond its scheduled discharge date is considered abandoned and will be handled as by the Florida Statutes 705.19. Every effort will be made to contact Owner if abandonment becomes an issue. If for any reason the pet is not going to be picked up on the scheduled dismissal date, Owner shall contact DMVH to make arrangements to extend the animal's stay and will pay the additional charges based upon the aforesaid daily rate.
12. If the pet becomes ill or if the state of the animal's health otherwise requires attention, DMVH at its sole discretion, is authorized to provide services for the treatment of such up to and including \$500.00. If the veterinarian determines that emergency treatment, which exceeds the authorized amount, is needed to save the animal's life or quality of life, and we cannot reach you or the

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Emergency Contact, we authorize DMVH to perform the emergency treatment. Owner agrees to be responsible for all veterinary costs provided to your animal.

13. It is expressly agreed by Owner and DMVH that Del Mar Veterinary Hospital liability in no event exceeds the lesser of the current chattel value of a pet of the same species or the sum of \$200.00, whichever is less.
14. Dogs are walked around the Publix Plaza location (A1A Beach Blvd. St. Augustine FL,32080) which is an unfenced area. Owner agrees to release, indemnify, and hold harmless DMVH and staff from any and all injuries and/or loss of the pet when performing these activity. Every pet is doubled leashed for their safety before going for a walk.
15. Owner agrees to release, indemnify, and hold harmless DMVH and staff from any and all manner of damages, claims, loss, liabilities, costs or expenses, including reasonable attorney's fees and related costs, arising out of or related to DMVH services, except which may arise from the gross negligence or intentional and willful misconduct of DMVH, including, without limitation, (i) any inaccuracy in any statement made by yourself or information provided by you to DMVH (ii) your dog, including but not limited to destruction of property, dog bites, injury, and transmission of disease, and (iii) any action by yourself which is in breach of the terms and conditions of this agreement.
16. Owner warrants and represents that Owner's pet is not a "show dog" or "show cat" and does not participate in dog shows or cat shows. Owner further represents that Owner generates no revenue or income from the pet's performance. Owner does not intend, plan or anticipate that its pet will generate revenue or income in the future.
17. This Agreement shall be governed by and construed in accordance with the laws of the State of Florida. Each party consents to the exclusive personal jurisdiction of the state and federal courts of the State of Florida. Owner and DMVH must negotiate and mediate in good faith prior to either party filing a cause of action.
18. Force Majeure. Neither Owner nor DMVH shall be responsible for failure or delay in performing its duties under this Agreement if such failure or delay is due to tornados, thunderstorms, fire, floods, drought, riot, war or other acts of nature.
19. Words "you" and "your" refers to the Owner. Conversely, "We" and "our" refers to Del Mar Veterinary Hospital (DMVH). Owner and DMVH may collectively be referred to as "the parties", and singularly as a "party".
20. Entire Agreement. This agreement, and any addendums attached, constitutes the entire agreement between the parties. All terms and conditions of this agreement shall be binding on the heirs, agents and assigns of Owner and Del Mar Veterinary Hospital.

Drop-Off & Pet Pick-up:

1. All pick-ups are by appointment only.

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2. **Drop-off hours:** for pets is Monday, Wednesday & Friday from 8:00AM until 4:00PM, and Tuesdays and Thursday from 8:00AM until 5:00PM.
3. **Pick-up hours:** for pets is Monday, Wednesday & Friday from 12AM (noon) until 4:00PM, and Tuesdays and Thursday from 12AM (noon) until 5:00PM.
4. **Weekend Pick-Up Fee:** Weekend Pick-Ups are available by appointment with an additional fee of \$10
5. **Holiday Pick-Up Fee:** Holiday Pick-Ups are available by appointment with an additional fee of \$20.
***Holidays** – *Easter Sunday, Memorial Day, July 4th, Labor Day, Friday After Thanksgiving, Christmas Eve, New Year’s Eve & New Year’s Day.*
6. **Late Pick-up:** Owners who do not pick up their pets by the time agreed (appointment), will incur in late pick up charges. Charges incurred will be: \$10.00 for every 30 minutes following the close of the hospital. After the close of the hospital, the pet will be charged for another day of boarding.
7. **Holiday Fee:** *Additional \$10 for each holiday that falls within the stay.* This Holiday Fee is applied on the following holidays: New Year’s Eve, New Year’s Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Eve, and Christmas Day.
8. If the owner is not able to pick up their pet(s) on the date & time agreed, Del Mar must be notified at least 24 hours in advance.
9. Del Mar Veterinary Hospital will release your pet to the following person(s):



Fees

DOGS		Price	CATS		Price	Additional Services		Price
1st Dog 1 Medium Suite		\$ 35.00	1st Cat 1 Suite		\$ 25.00	Injectable RX Admin p/day p/pet		\$9.00
1st Dog 1 Large Suite		\$ 40.00	2nd Cat 1 Suite		\$ 20.00	Oral RX Admin (+2 meds) p/day p/pet		\$6.00
1st Dog 2 Suites (Med & Large)		\$ 55.00	2 Cats 1 Suite (\$20 each)		\$ 40.00	Oral RX Admin (<2 meds) p/day p/pet		\$4.00
2nd Dog 1 Medium Suite		\$ 25.00				Exit Bath & Brush <i>(Price varies by hair length & weight)</i>		
2nd Dog 1 Large Suite		\$ 30.00						
2 Dogs 1 Medium Suite (\$25 each)		\$ 50.00						
2 Dogs 1 Large Suite (\$30 each)		\$ 60.00						

*Medium Suites are 3x6
Large Suites are 4x6*

Please let us know if you have any questions or concerns about your pet.

DMVH Representative: _____ **Client Signature:** _____

Date: _____ **Date:** _____

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